

## **Informed Consent when opting IN for PRL Text (SMS) Messaging**

With your consent, **Practice Resources LLC** would like to send text (SMS) messages to the mobile number you have provided in our records.

Please submit a helpdesk ticket through the Practice Resources ticket system. Use the form named "PRL SMS Consent" to provide your informed consent. With the submission of this ticket, you acknowledge that you have understood the information below and agree to participate in our informational text (SMS) messaging service. This form will be received and processed by our helpdesk and the phone number submitted will be added to our informational alerts.

**Practice Resources LLC's** text (SMS) messaging service is designed to provide you with helpful information, reminders, and notifications via text messages sent to your mobile phone. We may use text (SMS) messages to communicate with you for a variety of purposes, including:

- announcements and reminders of upcoming events or outages.
- alerting and status of systems that are used by PRL users and clients

Participation in PRL's text (SMS) messaging service is entirely voluntary. You have the right to refuse or withdraw your consent at any time. You may simply text STOP to opt out of receiving messages.

The text (SMS) messaging service aims to keep you informed about **Practice Resources LLC** by providing an additional method of convenient and timely communication. Keeping you up to date on system status and reminders of upcoming events.

While every effort will be made to protect the security and confidentiality of information transmitted through text (SMS) messages, there are inherent risks associated with all electronic communication. These risks include unauthorized access, loss of privacy, and potential breach of sensitive information. It is important to be aware that text (SMS) messages may not be entirely secure and could be intercepted or accessed by unintended recipients.

Participation in the text (SMS) messaging service may involve standard text messaging charges applied by your mobile service provider. Please consult your mobile service provider regarding any applicable fees or charges.